



Universal Banker– Full Time

Join our Waseca location

At FM BANK, we take pride in serving our local communities while creating a culture that's fun and fast paced. Due to growth, we are seeking an individual to join our team as a Universal Banker. Candidates should enjoy interacting with others, have strong attention to detail and want to consistently provide a premier customer experience. Become a part of team that has the autonomy and service mentality of a small business but maintains the backing and benefits of a large business!

Primary Responsibilities and Duties:

Provide a high-quality banking experience for clients:

- Act as a liaison between customer and bank for purpose of developing a good relationship. Help transact teller credits and debits for customers at a teller window or drive-up window. Greet walk-in customers and help answer phone calls.
- Support and organize internal and external events such as employee milestones, customer appreciation events and community promotions.
- Assist customers with account questions and research online banking or mobile banking issues.
- Support a range of banking services including deposit account opening, debit card and mobile banking services, transfers, check orders and maintenance on accounts.
- Educate customers on various products and services available to them.
- Perform other duties as assigned.

This position is primarily located in Waseca, and our other bank locations may assist in training. The willingness to travel for training is appreciated on rare occasions.

Support the community we serve by promoting or attending community events.

Experience/Skills

Ability to work independently in a professional setting. The position requires attention to detail to ensure our customers and the bank have accurate account information. Strong communication, basic math and customer service skills are also required.

The ideal candidate would have prior experience working in a financial institution or similar field.

Education

Prefer an associate or bachelor's degree in finance, (but not required) Business or similar field of study from an accredited institution or equivalent work experience.

Compensation/Benefits

Pay is \$16.50-\$25.00 per hour, based upon experience and qualifications. We offer a competitive benefits package.

Equal Opportunity Employer. Member FDIC

****Interested applicants email your resume and cover letter to jon.butler@mybankfm.com*