



Universal Banker – Full Time

Fergus Falls, MN

At FM BANK, we take pride in serving our local communities while creating a culture that is fun and fast paced. We are seeking an individual to join our team as a Universal Banker. Candidates should enjoy interacting with others, have strong attention to detail and want to consistently provide a premier customer experience for our clients.

Primary Responsibilities and Duties:

Provide a high-quality banking experience for clients:

- Act as a liaison between customer and bank for the purpose of developing a long-term relationship. Assist customers with deposits, withdrawals, and transferring funds. Greet walk-in customers and help answer phone calls.
- Assist customers with account balance, on-line banking, or mobile banking questions.
- Support a range of banking services including deposit account opening, debit card and mobile banking services, transfers, check orders and maintenance on accounts.
- Educate customers on various products and services available to them.
- Perform other duties as assigned.

Support the community we serve by occasionally promoting or attending community events.

Experience/Skills

Ability to work independently in a professional setting. The position requires attention to detail to ensure our customers and the bank have accurate account information. Strong communication, basic math and customer service skills are also required.

Education

Associates degree preferred but not required. Work experience in banking or customer service a plus.

Compensation/Benefits

Pay will be based upon qualifications. We offer a competitive benefits package.
Equal Opportunity Employer. Member FDIC

****Interested applicants email your resume and cover letter to zach.good@mybankfm.com or call Zach at 218-736-5485*